



## COVID-19 VACCINE PASSPORT FAQs

Caring for you is our top priority and our focus remains on continuing to welcome our guests with the thoughtful service and unforgettable experiences for which our hotel is renowned. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit [ALLSafeandWell.com](https://www.fairmont.com/ALLSafeandWell.com).

<p><b>Can I still check into the hotel if I am not vaccinated?</b></p> <p>Proof of vaccination will not be required for hotel guests to check into the hotel and while in their guest room, however hotel guests 12 years of age and older will still be required to show proof of vaccination to visit Botanist &amp; Botanist Bar, The Lobby Lounge &amp; RawBar, Oakridge x Pac Rim Patio, Willow Stream Spa and our Fairmont Gold Lounge and to attend any meetings or events with 50 or more attendees.</p> <p><b>Where in the hotel will require proof of vaccination?</b></p> <p>Proof of vaccination will be required to visit Botanist &amp; Botanist Bar, The Lobby Lounge &amp; RawBar, Oakridge x Pac Rim Patio, Willow Stream Spa and our Fairmont Gold Lounge and to attend any meetings or events with 50 or more attendees.</p> <p><b>Who will be checking my proof of vaccination?</b></p> <p>Fairmont Pacific Rim will have designated staff members with access to the BC Vaccine Card Verifier App, which is a secure and confidential way for businesses to scan and confirm proof of vaccination.</p> <p><b>Who will have access to my personal health information?</b></p>	<p><b>How do I show my proof of vaccination?</b></p> <p><b>(BC Residents):</b> Prior to your arrival, please ensure you have completed the online registration for your BC Vaccination Card. This can be done on the BC PHO proof of vaccination website.</p> <p><b>(Non-BC Residents):</b> Travellers visiting BC from outside of the province will also be required to show proof of vaccination, and further information regarding how to show proof of vaccination for non-BC residents can be found here.</p> <p><b>How long will this vaccination policy be in place?</b></p> <p>The BC Vaccination Card program will be in effect until January 31, 2022 and is subject to extension.</p> <p><b>Do I need proof of vaccination to attend a wedding/event at the hotel?</b></p> <p>This will be dependent on the size of the event. BC Public Health has confirmed that any event with more than 50 people in attendance must require proof of vaccination.</p> <p><b>I am a long time loyal guest of Fairmont Pacific Rim, can an exemption be made for me during my upcoming stay?</b></p>
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<p>The program put in place by the BC PHO utilizes a secure and confidential verification app, which is meant to scan and confirm proof of vaccination without having to share any personal health information. Should you have further questions, we recommend reviewing the BC Vaccine Card privacy information website, which can be found <a href="#">here</a>.</p> <p><b>Will proof of vaccination be required to visit the pool/fitness centre?</b></p> <p>At this time, guests staying at Fairmont Pacific Rim are not required to show proof of vaccination to enjoy the pool or fitness centre facilities.</p> <p><b>Will you be canceling my booking if I am unable to show proof of vaccination?</b></p> <p>At this time, Fairmont Pacific Rim will not cancel any reservations unless otherwise instructed by the BC Provincial Health Officer.</p> <p><b>Can I still make a reservation if I am unable to show proof of vaccination?</b></p> <p>At this time, Fairmont Pacific Rim is still accepting all overnight hotel reservations and will not require proof of vaccination to check into the hotel or while in your guest room.</p> <p><b>When does this proof of vaccine mandate go into effect?</b></p> <p>The BC Vaccination Card program will begin on September 13, 2021, requiring proof of receiving the first shot of the vaccine. As of October 24, proof of both vaccine shots will be required. This mandate is to be in effect until January 31, 2022 and is subject to extension.</p>	<p>At this time, only children under the age of 12 who are not yet eligible for vaccination will be exempt from the proof of vaccination order, as per the mandate put in place by BC Provincial Health.</p> <p><b>I am unable to receive the vaccine due to health/religious reasons, can an exemption be made for me during my upcoming stay?</b></p> <p>At this time, only children under the age of 12 who are not yet eligible for vaccination will be exempt from the proof of vaccination order, as per the mandate put in place by BC Provincial Health.</p> <p><b>Are hotel staff required to be fully vaccinated?</b></p> <p>At this time, BC Provincial Health is not requiring businesses to make vaccinations mandatory for staff and colleagues. Fairmont Pacific Rim will follow guidance provided by the BC PHO and BC Hotel Association, and should this change and staff be required to show proof of vaccination, we will follow the mandate accordingly.</p> <p>That said, Fairmont Pacific Rim is strongly urging staff to receive their vaccination, and has provided useful tools and resources to ensure all colleagues have the appropriate information to complete their vaccination as advised.</p>
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